

MOVING TIPS, HINTS & SHORT CUTS:

This following list of moving tips, hints and shortcuts provides insight based on decades of moving expertise. At Normandeau, we realize that moving can be stressful, whether it is for a new job, life style change or for other unique reasons. Hopefully you will find these moving tips, hints, and shortcuts beneficial as we assist you in planning a well-executed moving experience.

Normandeau Moving Services maintains an exceptional reputation going back to 1937. Our crews are properly trained. Our trucks are modern, and industry standard. We are an award-winning New Hampshire-based Moving Company, that has been awarded many "Safety & Business of the Year" honors over the years. We can provide references from satisfied customers upon request for in home, office, and institutional moves. We are GSA certified and Customer Service is what we are known and trusted for.

3-6 weeks before a move contact us for a FREE IN-HOUSE ESTIMATE

An estimate derived from a free onsite visit will help you and our company reliably determine your moving requirements, and an onsite consultation allows us to help you discover any unique moving challenges that you may face. Our Free In-House Estimates will help you to correctly plan and evaluate costs, whether you are moving locally or long distance.

We highly recommend that you avoid verbal or online estimates as these may result in misguided information and misleading "low ball" pricing. Consumer reports show that verbal, phone, or online estimates cause the highest customer dissatisfaction ratings.

Please take notice that Moving is a regulated industry. There are many rules and regulations that both you and the Mover must comply with, such as payment for the move, insurance, and other obligations.

One of our onsite estimators can advise you on the nuances of your unique situation. Also, an onsite estimator can share valuable tips and suggestions as you prepare to move. Essentially, an onsite consultation is well worth your time.

1-4 weeks before the move, start the following:

- Clean out all unwanted items. Have a yard sale, donate to charities, neighbors, family, or friends.
- Start packing little-used items, which will leave you with only the essential items to pack and move later.
- Contact your doctors; get prescriptions taken care of.
- Notify utilities.
- tell neighbors, family, and friends, give them contact info.
- Notify the Post Office.

1 week before:

- Contact us to verify that we have your signed contract, date, and time, and to discuss any last-minute issues.
- Start an ESSENTIALS BOX for items you will need to bring for yourself, such as checkbooks, prescriptions, passports, plane tickets, valuables, keys, and items you personally will need while the move is happening.

Moving day:

- Try to be onsite while the move is happening, or have a designated person who understands your needs to assist the movers and sign the paperwork.
- Do a "Final Walk Through" with the movers to ensure everything has been removed and the house is left correctly.

- Turn off lights and water, close and lock windows, and doors.
- Consider, are there any unique items that need to be offloaded first at the destination? Tell the driver.
- Create your own prioritized TO DO LIST.
- Take picture(s) of how electronics are wired (TV, Computers and Entertainment systems, etc.), to make reassembly easier.
- Also, if a bed or some piece of furniture requires unique assembly, take pictures or videos.
- Separate from the move... have a means to deal with items such as: propane tanks, plants, ammunition, explosives, and your pets. We cannot move them.
- Drain oil and gas out of equipment.
- Discard all flammable and compressed items safely.
- Review all paperwork with the driver.
- Review destination directions with the driver. Exchange contact information, to ensure effective communication can take place if needed.
- At the destination, have the driver prepare the building with floor runners and other protective measures. Tour the house and explain how you envision each room to be set up.
- The movers will reassemble items taken apart, and arrange your house for you unless you direct them otherwise.

ANSWERS TO FREQUENTLY ASKED QUESTIONS (FAQs):

- Payment:** All moves are COD, unless discussed with the office prior to the move. We accept MC & VISA cards, bank checks, and if cleared, a personal check. Discuss with office prior to the move.
- Insurance:** By law, our company must provide you with 60 cents per lb. per item. Example: if a 20lb. chair is damaged you would receive \$12.00.

Hint: If you needed extra insurance, first have your homeowners' insurance agent advise you if you already have it on your current policy. If not, ask about a "rider" they usually are very inexpensive. If you still need coverage discuss with us to help you attain coverage. We can quote extra coverage for you.
- Items packed by you are called PBOs (*packed by owner*). Items you have packed separately from the mover are not covered by the mover's insurance as we have no way of knowing if they were properly packed.
- There are a tremendous number of great online packing videos to help you if you are packing your own cartons.
- While you can find generic cartons for self-pack jobs at big box stores, grocery stores, and the like, they usually are of inferior quality and the cost is about what it would cost to buy a professional moving carton and all the supplies direct from our company. Please ask us.
- We will also load or unload self-move trucks such as UHAUL, BUDGET and other national names.
- Our company can do special crating for shipping.
- We can do international moves.
- Do not use newsprint when packing dishes and valuable items. It is very dirty and will also scratch china, crystal, and valuable finished items.
- Appliances that have water dispensers and ice makers must be disconnected and reconnected, frequently by a plumber. Water beds, hot tubs, some computers, some copiers, and special items may require a service tech to service them.
- Bag items taken apart from beds and special items, mark and attach them to the dismantled item.
- Clearly mark all boxes, labeling what is in them and where they will go at the destination. No open-top boxes. Do not interlock tops and bottoms. Use only packing tape to seal boxes. No duct tape!
- Gratuities are customary in the moving industry, but not required. All gratuities go directly to the movers. Like in the restaurant or entertainment industries, satisfied customers often gift a percentage of their bill as a gratuity to their movers. People who tip their movers typically use the same metrics as in a restaurant. Moving professionals are truly grateful when they receive tips.

Other information sources:

- US DOT Federal Motor Carrier Safety booklet: Tips for a successful move www.protectyourmove.gov 800-832-5660 - AMERICAN MOVING and STORAGE ASSOCIATION on-line information.
- There is a myriad of sources for packing and helpful tips on line.